

### A Message From The Manager

Spring is finally here, and with it comes lighter evenings, warmer weather, and a number of exciting updates from everyone here at Peterloo Medical Centre. We are always looking for ways to improve the services we offer and keep patients informed about what's happening in the practice.

Below you'll find updates about our team, services, and some useful reminders for the months ahead.

Thank you for your continued support of Peterloo Medical Centre. Our Team remains committed to providing high-quality care for our patients and community.

We hope you have a healthy and enjoyable spring

Jenna - Practice Manager

### Announcements

#### Enhanced Access Returning to Peterloo Medical Centre

We are delighted to announce that Enhanced Access appointments for Peterloo patients will be returning to Peterloo Medical Centre.

Previously these appointments were delivered from Woodside Medical Centre, but following feedback from our Patients and our Patient Participation Group (PPG), we have listened and made changes to improve accessibility.

**Enhanced Access will now be available:**

Monday - Friday evenings

Two Saturday mornings per month

Sessions will be a mixture of GP, Practice Nurse, HCA and will be a mixture of Face to Face and Telephone appointments, which will be bookable in advance and also on the day via the NHS App

These additional appointments will provide greater flexibility for patients who may find it difficult to attend during normal working hours.

More details about how you can book these appointments will be shared very soon via reception, our website, SMS and social media.

## Practice Team Updates

We are pleased to welcome some new faces to the practice this spring.

### Dr P Aaron - GPST2

Dr Aaron has recently joined our team as a GPST2 (General Practice Specialty Training Year 2) doctor. GP registrars are fully qualified doctors who are completing specialist training in General Practice. Dr Aaron will be working alongside our experienced GP team and gaining valuable experience supporting our patients.

### T-Level Students

We currently have two T-Level students from local colleges with us on a 6-month work experience placement. T-Levels are a new qualification designed to give students practical experience alongside their studies. One of the students will also be helping the practice by supporting our social media accounts, helping us to keep patients updated with practice news, health information, and reminders.

### Student Nurses

Over the coming months we will also be welcoming third year student nurses on clinical placements. They will be working alongside our nursing team as part of their training and development.

As a teaching practice we are proud to support the next generation of healthcare professionals, and we thank patients for their support and understanding when students may be involved in consultations.

## General Practice Updates

Across the NHS, General Practice continues to evolve to meet the growing needs of patients.

You may notice that our practice team now includes a range of healthcare professionals working together to support you including:

GPs  
Practice Nurses  
Healthcare Assistants  
GP Assistants  
Clinical Pharmacists  
Care Coordinators  
Social Prescribing Link Workers  
First Contact Physiotherapists

This multidisciplinary team approach ensures patients are seen by the most appropriate professional for their needs, helping us to provide quicker access to care.

We also continue to offer a variety of appointment types including:

Face to Face appointments  
Telephone Consultations  
Non-Urgent Online consultation requests  
Phlebotomy appointments  
Long Term Condition review appointments  
Cervical Screening  
Joint Injections  
Wart Clinic  
Contraception and Family Planning Clinics  
Child Health Surveillance appointments

Using the most appropriate appointment type helps us ensure patients receive timely care.

## Practice Closures

### Bank Holidays

Please note the practice will be closed on the following bank holidays:

Friday 3<sup>rd</sup> April 2026 - Good Friday  
Monday 6<sup>th</sup> April 2026 - Easter Monday  
Monday 4<sup>th</sup> May 2026 - Early May Bank Holiday  
Monday 25<sup>th</sup> May 2026 - Spring Bank Holiday

If you require urgent medical help when we are closed, please contact NHS 111 or visit 111.nhs.uk

### Monthly Staff Training

The practice will also be closed from 1.00pm on the second Thursday of each month for staff training and development.

These sessions allow our team to:

Maintain up to date clinical knowledge  
Improve patient services  
Meet NHS training requirements

During this time, any telephone calls to the practice will be transferred to Bardoc Out of Hours service. From 6.30pm you can also ring NHS 111 for advice.

## Stay Connected

### Join Our Patient Participation Group (PPG)

Our Patient Participation Group (PPG) plays an important role in helping us to shape the services we provide.

The group gives patients the opportunity to share feedback on practice services, suggest improvements, help influence how services are delivered, work with the practice to improve patient experience.

Recent feedback from the PPG directly influenced the decision on the type of clinics and days / times we will be offering in Enhanced Access when it moves back to Peterloo in April, so your voice really does make a difference.

If you are interested in joining the PPG or would like more information, please contact our care coordinators Briana or Sophie, or alternatively you can sign up via our practice website.

We welcome patients of all ages and backgrounds to help represent our community.

### Keeping Up to Date

Don't forget to keep up to date with practice news by visiting our website, following our social media pages and checking updates in the practice waiting room.

With one of our T-Level students helping to manage our social media accounts, we look forward to sharing more helpful updates, health advice and practice news with you.

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